Interview questions for data collection

Hello, my name is Seamus and today I am going to interview you to gauge some information from you about elevators and what experiences you have encountered. If there are questions you don't want to answer then feel free to not answer them. I am looking at improving the mundane experience of an elevator ride by trying to develop a gesture based prototype that gives users a silhouette of an action that they need to do before getting to their level. What I am still figuring out is what type of gestures and actions that this could entail.

At any time that you want to stop doing the interview and don't want your data recorded, then we can stop and you can go.

Explain concept

- 1. What is your name and role?
- 2. What are your thoughts on elevators when you get into them?
 - a. do you feel awkward in them with other people
 - b. Do you feel able to express yourself if alone?
- 3. Have you ever had an awkward experience in an elevator?
 - a. How did you feel in that space?
 - b. Was it an embarrassing time?
- 4. As an elevator is a small space, what sort of actions do you reckon you could perform in a space by yourself?
- 5. As an elevator is a small space, what sort of actions do you reckon you could perform in a space such as an elevator?

Results

- 6. What is your name and role?
 - a. Tom, office worker
 - b. Steph Office worker
 - c. Richelle office worker
 - d. Harvey office worker/student
 - e. Amellia, office worker/student
 - f. Mark office worker,
- 7. What are your thoughts on elevators when you get into them?
 - a. Awkward
 - b. No feelings
 - c. No feelings
 - d. Awkward
 - e. No feelings
- 8. Have you ever had an awkward experience in an elevator?
 - a. I haven't, but I tend to chat to randoms inside

- b. Leaving my boyfriends hotel room early in the morning in clubbing clothes from the night before and a middle aged couple came in for the whole way down. Kinda awkward
- c. When someone was coughing a lot everyone was uncomfortable due to current circumstances.
- d. I was in the elevator with 6 other people and 1 of then farted and it was very awkward
- e. yes locked in for 3 hours with one other person. elevator co advised and rescued
- 9. As an elevator is a small space, what sort of actions do you reckon you could perform in a space by yourself?
 - a. A silly pose or two if there's a mirror
 - b. Self reflection and hype up before interviews
 - c. Check your makeup if there was a mirror depending on clothing and footware, stretches and exercises ie running on the spot, squats etc
 - d. Fix my hair
 - e. Break out some dance moves
- 10. As an elevator is a small space, what sort of actions do you reckon you could perform in a space such as an elevator?
 - a. Tell a joke
 - b. If I knew the other people I would be silly just the same but if I didn't jnow them I probably wouldn't do anything
 - c. Scissors paper rock, take a selfie, have a chat with someone
 - d. Hugging
 - e. I have no desire to do anything in an elevator. I'm just waiting to get to my floor. Plus if someone else was in the elevator I would respect their space

Interview questions and responses for Tom after using prototype and final product together:

- When you did the pose, were you able to do it easily and what did you feel?
 I felt really confident but I did feel really powerful but I felt a bit cocky
- If using this in an actual elevator do you reckon people would use it? Yes and no, this is due to the fact that the time spent in the elevator is too fast for this to be done.
- Did you need a signifier to show that you needed to interact with the prototype? If so, what would you say you needed to be a signifier?
 I feel like audio needs to be there before i enter as i feel the time may not be fast enough to use as the elevator in my office building is fast